

PETROS LPG FACT SHEET

PETROSNiaga Safeguards Affordable Supply –

No Time Limit and No Additional Charges to Customers for LPG Cylinder Exchange

- Effective 1 December 2023, PETROSNiaga Sdn Bhd (PETROSNiaga), the retail liquefied petroleum gas (LPG) arm for Petroleum Sarawak Berhad (PETROS), now holds 100% market share for subsidised 14kg LPG cylinders for household use in Sarawak.
- The appointment enables PETROSNiaga to safeguard affordable supply and ensure quality improvements in the LPG industry in Sarawak.
- There will be **no additional cost** when customers switch from other LPG cylinders to PETROS' (red) or Gas PETRONAS' (green) LPG cylinders.
- The refill cost remains unchanged at RM26.60 for self-collection.
- There is also **no time limit** for customers to carry out the one-to-one cylinder exchange.
- Customers are advised to carry out the exchange after they have used up the contents of their LPG cylinder to avoid wastage.
- Customers are also encouraged to purchase only what is necessary to prevent wastage.
- Both green and red LPG cylinders can be used interchangeably.
- Subsidised 14kg PETROS LPG cylinders are available for purchase through PETROSNiaga's statewide network of 65 dealers and 280 sub-dealers.
- Customers can visit PETROS LPG website for the list of dealers throughout Sarawak:
<https://www.petroleumsarawak.com/petroslpg/for-your-home#dealer-and-reserve>

Connect with PETROSNiaga

- Customers are encouraged to report any concerns related to PETROS LPG cylinders to PETROSNiaga's Customer Service at **1300-88-2122** so that the necessary actions can be taken.

PETROS LPG



DON'T WASTE

Customers who wish to carry out one-to-one cylinder exchange to do so once they have used up the contents of their LPG cylinder.



SUFFICIENT SUPPLY

PETROSniaga has taken the necessary measures to ensure there is no supply shortage - there is sufficient supply of LPG cylinders across Sarawak.



RM26.60

NO ADDITIONAL COST

No additional cost to switch from other LPG cylinders to PETROS (red) or Gas PETRONAS (green) LPG cylinders - RM26.60 for self collection.



CUSTOMER SERVICE

Call PETROSniaga's Customer Service at 1300-882-122 to report dealers who impose additional fees.



Scan the QR code here to access the detailed list of our network of dealers



SCAN ME

#TONGGASKAMEK #TONGGASKITAI IS NOW AVAILABLE
ACROSS SARAWAK!

THANK YOU FOR SUPPORTING US!

For more information, visit :
www.petroleumsarawak.com

#tonggaskamek #tonggaskitai

PETROSniaga Customer Service
1300-882-122

PETROS LPG



JANGAN MEMBAZIR

Pelanggan yang ingin melakukan pertukaran silinder disarankan untuk membuat pertukaran setelah mereka menghabiskan isi kandungan silinder LPG mereka.



BEKALAN MENCUKUPI

PETROSniaga telah mengambil langkah-langkah untuk memastikan bekalan silinder LPG yang mencukupi di seluruh Sarawak.



RM26.60



TIADA KOS TAMBAHAN

Tiada kos tambahan untuk menukar dari silinder LPG lain kepada silinder PETROS (merah) atau Gas PETRONAS (hijau) - RM26.60 untuk pengambilan sendiri.



KHIDMAT PELANGGAN

Hubungi Khidmat Pelanggan PETROSniaga di 1300-882-122 untuk melaporkan pengedar atau pembekal yang mengenakan caj tambahan.



Imbas Kod QR untuk mendapatkan senarai pengedar sah di seluruh negeri



SILA IMBAS

#tonggaskamek #tonggaskitai

#TONGGASKAMEK #TONGGASKITAI KINI BOLEH DIDAPAT
DI SELURUH SARAWAK

TERIMA KASIH ATAS SOKONGAN ANDA

Untuk makluman lanjut, layari
www.petroleumsarawak.com

Khidmat Pelanggan PETROSniaga
1300-882-122

PETROS LPG



避免浪费

请客户使用完桶内煤气后才进行一对一的液化石油气桶兑换，以避免浪费。



供应充足

PETROS 已采取必要措施以确保没有供应短缺——在砂拉越各地都有充足的液化石油气桶供应。



无额外费用

从其他液化石油气桶兑换成 PETROS (红桶) 或 Gas PETRONAS (绿桶) 液化石油气桶，无需额外费用——自取价保持为 RM26.60。



客户服务

请拨打 PETROS Niaga 客户服务热线 1300-882-122，举报收取额外费用的经销商。



扫描下方二维码了解有关我们经销商的列表。



请扫描

#我们的煤气桶 #大家的煤气桶

现已在砂拉越全境供应
感谢您的支持

欲了解更多信息，请问
www.petroleumsarawak.com

客户服务 PETROS Niaga
1300-882-122



PETROS LPG

#TONGGASKAMEK #TONGGASKITAI IS NOW AVAILABLE

ACROSS SARAWAK!

***RM26.60 ONLY!**

for self collection at our 65 authorised dealers.

YELLOW TO PETROS RED/GREEN

3 Simple Steps to Switch

#TongGasKamek

Is your Tong Gas empty?

1

NO

Use up your
tong gas first.



There is no time limit/cut-off
date to switch from
yellow to red/green.



2

YES

Call/ walk-in to
order & exchange.



Buy only what you need.

3

Pay & get your red/green
cylinder.



PETROS LPG cylinders are available throughout Sarawak:

Asajaya, Bau, Belaga, Beluru, Betong, Bintulu, Bukit Mabong, Dalat, Daro, Gedong, Julau, Kabong, Kanowit, Kapit, Kuching, Lawas, Limbang, Lingga, Lubok Antu, Lundu, Maradong, Marudi, Matu, Miri, Mukah, Pakan, Pantu, Pusa, Samarahan, Sarikei, Sebauh, Sebuyau, Selangau, Saratok, Serian, Sibu, Siburan, Simunjan, Song, Sri Aman, Subis, Tanjung Manis, Tatau, Tebedu, Telang Usan.

SCAN ME

Scan the QR code
here to access the
detailed list of our
network of dealers



For more information, visit : www.petroleumsarawak.com



PETROSNiaga Customer Service

1300-882-122



PETROS LPG

DAPATKAN #TONGGASKAMEK #TONGGASKITAI DI
SELURUH SARAWAK!

***HANYA RM26.60 SAHAJA!**
untuk pengambilan sendiri di 65 pengedar sah kami.

TUKAR TONG GAS KUNING KEPADA PETROS MERAH/HIJAU

3 Cara Mudah Untuk Penukaran

#TongGasKamek

Adakah tong gas anda kosong?

1

TIDAK

Habiskan isi dalam tong anda dahulu.



Tiada had masa untuk penukaran tong gas.



2

YA

Hubungi/Kunjungi kedai berhampiran untuk membuat pesanan dan pertukaran.



Beli jumlah yang anda perlukan.



#HijauituMerah

3

Bayar dan bawa pulang tong gas merah/hijau anda.

Gas Silinder PETROS LPG kini boleh didapati di seluruh Sarawak :

Asajaya, Bau, Belaga, Beluru, Betong, Bintulu, Bukit Mabong, Dalat, Daro, Gedong, Julau, Kabong, Kanowit, Kapit, Kuching, Lawas, Limbang, Lingga, Lubok Antu, Lundu, Maradong, Marudi, Matu, Miri, Mukah, Pakan, Pantu, Pusa, Samarahan, Sarikei, Sebauh, Sebuyau, Selangau, Saratok, Serian, Sibu, Siburan, Simunjan, Song, Sri Aman, Subis, Tanjung Manis, Tatau, Tebedu, Telang Usan.

Imbas Kod QR untuk mendapatkan senarai pengedar sah di seluruh negeri

SILA IMBAS



Untuk maklumat lanjut : www.petroleumsarawak.com



Khidmat Pelanggan PETROS Niaga

1300-882-122



PETROS LPG

#tonggaskamek #tonggaskitai 现已
在全砂拉越上市!

可在我们的65家授权经销商处购买煤气桶，
自取价为RM26.60。

黄色煤气桶兑换成红色/绿色煤气桶

兑换的三个简单步骤

#TongGasKamek

煤气桶空了吗？

1

还没空

先使用完毕桶内煤气。



2

空了

拨打或到店订购和兑换。



煤气桶兑换不受时间限制。

只购买你需要的煤气桶

3

支付并领取您的红色/绿色煤气桶。

PETROS 液化石油气桶现已在全砂供应：

Asajaya, Bau, Belaga, Beluru, Betong, Bintulu, Bukit Mabong, Dalat, Daro, Gedong, Julau, Kabong, Kanowit, Kapit, Kuching, Lawas, Limbang, Lingga, Lubok Antu, Lundu, Maradong, Marudi, Matu, Miri, Mukah, Pakan, Pantu, Pusa, Samarahan, Sarikei, Sebauh, Sebuyau, Selangau, Saratok, Serian, Sibu, Siburan, Simunjan, Song, Sri Aman, Subis, Tanjung Manis, Tatau, Tebedu, Telang Usan.

请扫描

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有关更多信息，请访问：www.petroleumsarawak.com



客户服务 PETROSNIaga

1300-882-122